



# **RISE TOGETHER - JUNE 6, 2023**

### SPOTLIGHT ON CAPRA

Earning CAPRA Accreditation is about much more than the recognition. It's about being the premier recreation and parks agency in the nation. While we're in the final stages of earning accreditation, going through this process already has led to positive changes. Each month, we'll highlight some ways in which working through this process has helped optimize our policies, processes and procedures.

### RESPONDING TO RESIDENT FEEDBACK

Over the last year, the Community Centers section has enhanced its process to collect and respond to resident feedback. The team implemented Program Objective and Evaluations Forms to help them better plan and evaluate program alignment, target audience and programming gaps, and better measure how well we reached our target outcome and objectives. The team also implemented program surveys after each session that allow us to see how well we delivered our programs from the resident's perspective; this looks at how well we delivered services as well as how closely we aligned with residents' expectations around the cleanliness of facilities, the knowledge level of instructors and how easy it was to register for classes. This data will help shape future programming as our team begins planning for next year.

While program changes will take time to implement, this enhanced approach is already showing benefits. More residents are completing surveys, which means the team has more data to make more informed decisions. Also, a new process was implemented to ensure every resident who asked to be contacted about their experience – whether good or bad – receives a call from center staff. This improves connections between staff and residents, and serves as another opportunity for our team to gather more detailed feedback from residents.

# **NEWS AND INFORMATION**

YOUTH GET LIFE ADVICE FROM PGA PROS

PGA Pro David Lingmerth and Cedric Lamar, his caddie, while they were in town for the nationally renowned Memorial Tournament. The two talked about what it's like to compete at the highest level and how to remain resilient. Listen for yourself to what they had to say.

# CBUS SOUL FEST HEADLINERS ANNOUNCED

CBUS Soul Fest is back for a second year and takes place from 4-11 p.m. Aug. 19 at Genoa Park along the Scioto Mile. The new festival celebrates Black culture with soul food, live music and more! Director Reese announced the lineup on Friday. PJ Morton, Avery\*Sunshine and The Deal Breakers will perform on the main stage, while MojoFlo and Harmonic Soul will play the plaza stage. See her interview.

### **NEW LOGIN FOR TRAINING GATEWAY**

On May 29, your user ID for the <u>Training</u>.

<u>Gateway/Cornerstone</u> changed to your Dayforce ID. To log in, enter your Dayforce ID in the username field; your current password will NOT change. <u>Look up your Dayforce ID</u>.

If you're having trouble logging in, please email CTD@Columbus.gov or call 614-645-8294.

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25 26	<b>2</b> 7	_	29 •	•	•
April 25					
All day					
YOUTH SOCCER 2	3/24 LEAG	UE REGIS	TRATION		
All day					
WATER IS LIFE EXHIBITION					

All day

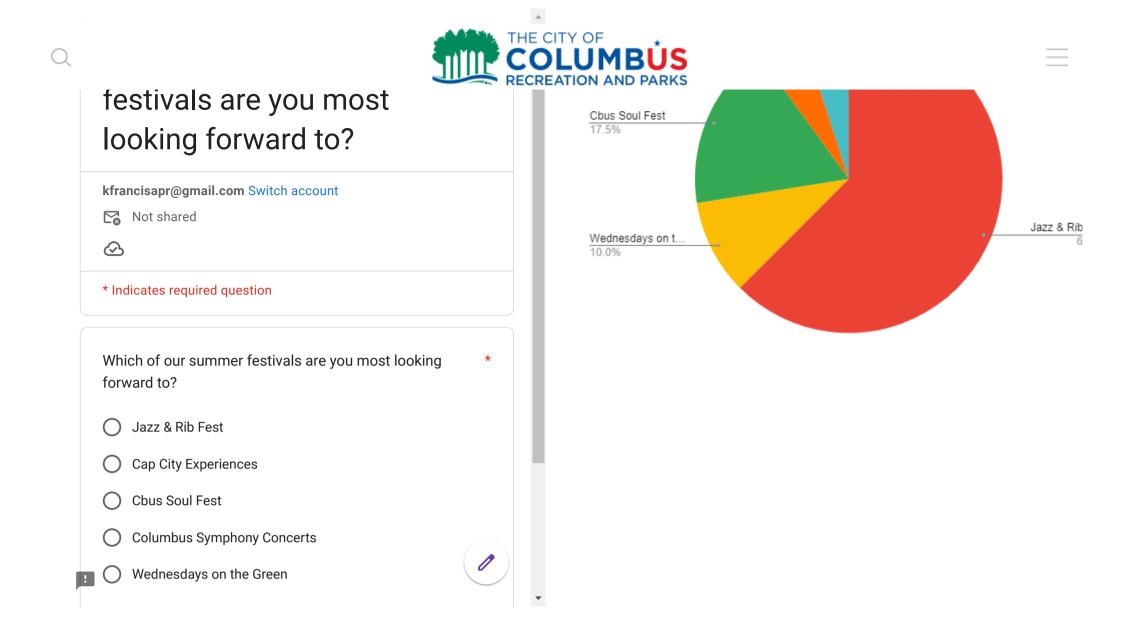
All day

REGISTRATION

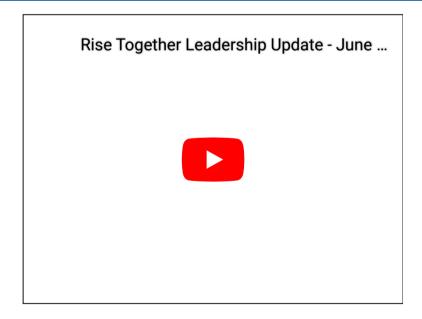
GENERAL CLASSES AND ACTIVITIES - SUMMER SESSION START

THE COLUMBUS CLASSIC PRESENTED BY WHITE CASTLE

## **SHARE YOUR THOUGHTS!**



# LEADERSHIP UPDATE



# STAFF SPOTLIGHT









In her role, Bry will help guide and shape the organization. She will serve a three-year term beginning July 1.

Bry has been an active member of OPRA for many years, and served on the OPRA Conference Education Committee since 2015 and has been a co-chair of the committee since 2018. She has also led sessions at OPRA conferences.

Congratulations, Bry!

#### Nominate A Coworker for the Staff Spotlight

<u>Fill out this form to nominate a coworker</u>. They will be notified that they were nominated in order to answer spotlight questions.

# **ARCHIVE**

2023

2022





### NATURE

<u>Nature</u>

Conservation

Educational Gardens

Nature Preserves

Outdoor Recreation

<u>Parks</u>

<u>Pollinator Gardens</u>

Trails

<u>Urban Forestry</u>

### **WELLNESS**

Wellness

<u>Aquatics</u>









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FOREFRONT

