



RISE TOGETHER - FEB. 19, 2025

SPOTLIGHT ON TECHNOLOGY

NEW SMARTSHEET TICKETING SYSTEM IMPROVES TECH SUPPORT

Have a technology issue for the Technology Team? We've streamlined our support process with a new Smartsheet ticketing system that gets your request directly to the department's Tech Team—no delays, no extra steps.

As soon as you submit a ticket, our team is immediately notified and begins processing your issue, ensuring you don't have to wait for DoT (Department of Technology) to filter through requests. If we need to involve DoT, we'll submit the ticket on your behalf and closely monitor its progress to guarantee a timely solution.

[Submit your request via Smartsheets](#). The link is on the newly renovated CRPD Technology Intranet page (be sure to also check out all of the helpful resources on the page!).

As a reminder, the Technology Team is here to help with hardware and software requests, training, network issues and cell phone requests.

Your feedback is always welcome so please let us know how we can continue to improve your tech support experience.

NEWS AND INFORMATION

BUILDING THE SKILLS FOR A FUTURE OF POSSIBILITIES:

3/2/2025

VOLUNTEER FOR AJRP INTERVIEW SESSIONS

We’re excited to invite you to join our APPS Job Readiness Program (AJRP) Interview Sessions—a key part of our award-winning initiative that builds confidence and essential skills in youth and young adults.

This year, we’re interviewing over 350 participants and we need your support to make it a success! We need 30-35 interview volunteers per session to conduct 10-15 minute interviews with applicants for the APPS Job Readiness Program. We also need five people to assist with operational tasks, such as directing people; if you prefer to help with operations, please mention that in the sign-up comments.

Join us for one or both sessions on Saturday, March 8, and Saturday, March 15, from 9 a.m. to 1 p.m. at 1111 E. Broad S., 43205. You can sign up for the full four hours or for several 30-minute time slots—whatever works for your schedule! ***Please note:** This is a volunteer opportunity and is not paid work time unless approved by your supervisor and assistant director.*

Your participation plays a crucial role in shaping the future of these young individuals. [Sign up today](#), and help us create lasting opportunities. Please share this opportunity with any team members who might be interested. Contact AJRP@columbus.gov with any questions.

Thank you for being part of this important effort!

ENHANCING SERVICE THROUGH INTERPRETATION: OUR COMMITMENT TO DIVERSITY AND EXCELLENCE

At the heart of our mission is a steadfast commitment to serving our diverse communities and providing exceptional customer service. To support this goal, we are pleased to offer interpretation services across our operations, ensuring that all staff and residents can communicate effectively and feel understood.

Please keep the English Translation page readily available to streamline access to these services. When translation assistance is required, simply dial 866-874-3972 and follow these steps:

- Provide the Client ID: 536627
- Indicate the language needed for translation

S

M

T

W

T

F

S

23

24

25

26

27

28

1

2

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

26

27

28

29

30

31

1

2

3

4

5

March 1

All day

March Madness

KEY DATES

FEBRUARY

DEI Tour and Learn
Feb. 25 | 11:30 a.m.-12:30 p.m. | King Arts Complex

2025 Open Enrollment Ends
Feb. 28

MARCH

Seasonal Hiring Fair
March 29 | 10 a.m.-1 p.m. | Goodale Shelterhouse

APRIL

Quarterly Leadership Staff Meeting
April 22 | 1-3 p.m. | 1111 East Broad St., Continental Room

Play To Win Town Hall for Staff
April 30 | 1-2:30 | Fawcett Center

- Provide the Department Code: 018
- Connect to the available linguist

Detailed instructions and additional resources are available – download the Language Access Training information from the [Quarterly Staff Leadership Meeting section of the Intranet](#).

DEI TOUR & LEARN: TOUR THE HISTORIC KING ARTS COMPLEX

The next DEI Committee Tour & Learn is approaching! Join us for a free tour of the historic Martin Luther King Jr. Performing and Cultural Arts Complex (835 Mt Vernon Ave., 43203) on Tuesday, Feb. 25. The tour begins at 11:30 a.m. and will be guided by Jevon Collins, chief operating officer of the King Arts Complex. Food is not allowed in the venue so eat lunch before or after attending the event.

If you'd like to attend, check with your supervisor and [register by this Friday](#). On the day of, park in the back and enter through the front door. We hope to see you there!

CELEBRATING YOU

TWO PROGRAMS TAKE HOME TOP HONORS AT OPRA



Congratulations to the Youth Development team for taking home two first place Awards of Excellence at the Ohio Parks and Recreation Association's (OPRA) annual conference!

The [APPS Job Readiness Program](#) was awarded First Place in the Recreation category for *APPS Job Readiness Program: A Pathway to Possibilities for Columbus Youth*. The entry was also a finalist for the prestigious Governor's Award, which recognizes the best submission of the year! [Hear from staff and participants about the program's impact](#).

The [VOICE program](#) was awarded First Place in the Health & Wellness category for *VOICE: Breaking the Cycle of Violence*.

Congratulations to the team for these honors!

REINVESTING IN YOU

TRAINING

Check out these upcoming training opportunities.

- March (Date TBD): [Technology and Data in Parks](#), City Parks Alliance
- April 2: [Building Culture and Advanced Leadership Skills](#), Ohio Parks and Recreation Association
- April 29: [2025 OPRA Women in Leadership](#), Ohio Parks and Recreation Association
- May (Date TBD): [Climate Resilience and Parks](#), City Parks Alliance

PROFESSIONAL ACHIEVEMENTS

Have you recently earned a degree, award or certification? [Let us know, and we will share your accomplishment in the newsletter!](#)

STAFF SPOTLIGHT

ALEX MIU, NATURE PROGRAM DEVELOPER-CONSERVATION

He/Him/His



How long have you been with the department? Ten months

What’s your favorite aspect of working for the department? My favorite aspect has been getting to work with the Outdoor Education and Recreation team-we get to do such a variety of things. No two days are alike, which I love.

What is your favorite project that you’ve worked on? Getting to restart/revamp the Reservoir Quest summer camp! Spending nearly every day on the water is a

great way to spend the summer.

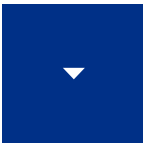
What’s your favorite ice cream? Classic vanilla

What’s your favorite book or movie? Fantastic Mr. Fox

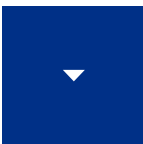
What’s one piece of advice you live by? Talk to everyone you can! There is such a great variety of people who work for the department with different backgrounds who can teach you so many things.

ARCHIVE

2025



2024



2023

